

**From:** EH - Out Of Hours <[EH-OutOf.Hours@haringey.gov.uk](mailto:EH-OutOf.Hours@haringey.gov.uk)>  
**Sent:** 06 March 2022 19:59  
**To:** Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)>  
**Cc:** Barrett Jennifer <[Jennifer.Barrett@Haringey.gov.uk](mailto:Jennifer.Barrett@Haringey.gov.uk)>  
**Subject:** Rakkas

Hi Licensing,

Mr ? called up a few times regarding noise from Rakkas. I left voicemail and called a few times but he never got back to me on Friday or Saturday.

I did manage to speak to him at 2232 hours on Saturday. He stated that he left due to the noise. I explained that the noise team had left voicemails. I advised him that we needed to witness the noise from his property. He agreed to answer his phone next time.

I went into Rakkas at 2315 hours. The patrons were leaving and no food or drink served. there was still music on but not excessive. I asked to see a copy of the licence but they stated that they had not received it through the post yet as they had no post box, so it was getting sent through to solicitor. Advised that they needed to stick to terms of their licence and to keep to times and conditions of their licence. Words of advice given on this occasion.

Kind regards

April

**April Smart**  
**ASB Enforcement Officer**



Haringey London  
River Park House, Level 1 North, 225 High Road, Wood Green, London, N22 8HQ  
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 Please consider the environment before printing this email.

**From:** Service Account <[admin@responseoh.onmicrosoft.com](mailto:admin@responseoh.onmicrosoft.com)>  
**Sent:** 05 March 2022 22:22  
**To:** Noise Complaints <[Noise.Complaints@haringey.gov.uk](mailto:Noise.Complaints@haringey.gov.uk)>; EH - Out Of Hours <[EH-OutOf.Hours@haringey.gov.uk](mailto:EH-OutOf.Hours@haringey.gov.uk)>; Patel Sabera <[Sabera.Patel@haringey.gov.uk](mailto:Sabera.Patel@haringey.gov.uk)>  
**Subject:** ENQ-98330 - LBHAR - Noise Report CRM:0001553

This is the out of hours team. The following job has been sent via Email to your noise team.

**Caller First Name:**  
**Caller Last Name:**  
**Telephone Number:**  
**Email Address:**  
**Caller Address:** REDACTED Green Lanes, N4 1DY

**Address Location:** 369 Green Lanes, Finsbury Park, London N4 1DY  
**Exact Location:** Rakkas restaurant  
**What is the nuisance type:** Music  
**Latest Call back time:** ASAP  
**Notes:** Ongoing issue with music coming from the restuarant below.  
**Vehicle Registration:**  
**Vehicle Make:**  
**Vehicle Model:**  
**Vehicle Colour:**

**Handoff Created On:** 05/03/2022 22:21:30  
**Reference Number:** ENQ-98330

Thank You  
Out of hours

**From:** Daliah Barrett <Daliah.Barrett@haringey.gov.uk>  
**Sent:** 04 March 2022 23:36  
**To:** EH - Out Of Hours <EH-OutOf.Hours@haringey.gov.uk>; Jennifer Barrett <Jennifer.Barrett@Haringey.gov.uk>; ASB.Enforcement@haringey.gov.uk; Brian Ellick <Brian.Ellick@haringey.gov.uk>  
**Subject:** Rakkaa 365 369 Green Lanes

Hi

I have just had a resident on the phone to complain about the above business operating and causing noise and ASB issues. He was trying to reach the Noise Team .

The garden area is supposed to be used by 9pm but it is still occupied and fireworks are being let off from this area.

Can you please visit to send a message to the trader that this is not acceptable.

Thanks  
Daliah